

Exhibit C

Proposed LNP Measurements

P-13: LNP-Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution

Definition

Disconnect Timeliness is defined as the interval between the time the LNP Gateway receives the ‘Number Ported’ message from NPAC (signifying the CLEC ‘Activate’), until the time the Disconnect service order for an LSR is completed in SOCS. This interval effectively measures BST responsiveness by isolating it from impacts that are caused by CLEC related activities.

Exclusions

- Canceled Service Orders
- Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Listing Orders, Test Orders, etc) where identifiable. Order types may be C, N, R, or T.

Business Rules

The Disconnect Timeliness interval is determined for each Disconnect service order processed on an LSR during the reporting period. The Disconnect Timeliness interval is the elapsed time from when BST receives a valid ‘Number Ported’ message for an LSR’s disconnect order from NPAC (signifying the CLEC ‘Activate’) until the Disconnect Service Order is completed in SOCS. Elapsed time for each order is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the total number of selected disconnect orders which have been completed in the reporting period.

Calculation

Disconnect Timeliness Interval = (a-b)

- a = Disconnect Service Order Completion Date & Time
- b = Valid “Number Ported” Message Received Date & Time

Average Disconnect Timeliness Interval = (c ÷ d)

- c = Sum of all Disconnect Timeliness Intervals
- d = Total Number of Disconnect Service Orders Completed in Reporting Period

Disconnect Timeliness Interval Distribution (for each interval) = (e ÷ f) X 100

- e = Disconnect Service Orders Completed in “X” days
- f = Total Disconnect Service Orders Completed in Reporting Period

Report Structure

- CLEC Specific
- CLEC Aggregate
- Geographic Scope
 - State, Region

Data Retained

Relating to CLEC Experience	Relating to BellSouth Experience
<ul style="list-style-type: none"> • Order Number • Telephone Number / Circuit Number • Committed Due Date • Date/Time of Recent Change Notice 	<ul style="list-style-type: none"> • SOCS completion date and time stamp • CLEC Activate message

SQM Disaggregation – Analog/Benchmark

SQM LEVEL of Disaggregation:	SQM Retail Analog/Benchmark:
<ul style="list-style-type: none"> • LNP 	<ul style="list-style-type: none"> • 95 % ≤ 15 minutes

SEEM Measure

SEEM Measure		
No	Tier I	
	Tier II	
	Tier III	

SEEM Disaggregation - Analog/Benchmark

SEEM Disaggregation	SEEM Analog/Benchmark
<ul style="list-style-type: none"> • Not Applicable 	<ul style="list-style-type: none"> • Not Applicable

P-13B: Percentage of Time BellSouth Applies the 10-digit Trigger Prior to the LNP Order Due Date

Definition

Percentage of time BellSouth applies 10-digit trigger for LNP TNs prior to the due date.

Exclusions

- Excludes Remote Call Forwarding, DIDs, and ISDN Data TNs.
- Excludes CLEC or Customer caused misses or delays.

Business Rules

Obtain number of LNP TNs where the 10-digit trigger was applicable prior to due date, and the total number of LNP TNs where the 10-digit trigger was applicable.

Calculation

Percentage of 10-Digit Trigger Applications = $(a \div b) \times 100$

- a = Count of LNP TNs for which 10-digit trigger was applied prior to due date
- b = Total LNP TNs for which 10-digit triggers were applied

Report Structure

- CLEC Specific
- CLEC Aggregate
- Geographic Scope
 - State, Region

Data Retained Relating to CLEC Experience	Relating to BellSouth Experience
<ul style="list-style-type: none"> • Order Number • Telephone Number / Circuit Number • Committed Due Date • Date/Time of Recent Change Notice 	<ul style="list-style-type: none"> • SOCS completion date and time stamp • CLEC Activate message

SQM Disaggregation – Analog/Benchmark

SQM LEVEL of Disaggregation:	SQM Retail Analog/Benchmark:
<ul style="list-style-type: none"> • LNP 	<ul style="list-style-type: none"> • ≤ 96.5 %

SEEM Measure

SEEM Measure		
No	Tier I	
	Tier II	
	Tier III	

SEEM Disaggregation - Analog/Benchmark

SEEM Disaggregation	SEEM Analog/Benchmark
<ul style="list-style-type: none">Not Applicable	<ul style="list-style-type: none">Not Applicable

P-13B: Percentage of Time BellSouth Applies the 10-digit Trigger Prior to the LNP Order Due Date

P-13C: Percent Out of Service < 60 Minutes

Definition

The Number of LNP related conversions where the time required to facilitate the activation of the port in BellSouth’s network is less than 60 minutes, expressed as a percentage of total number of activations that took place.

Exclusions

- CLEC-caused errors.
- NPAC caused errors unless caused by BellSouth.
- Stand Alone LNP Orders with more than 500 number activations

Business Rules

The Start time is the Receipt of the NPAC broadcast activation message in BellSouth’s LSMS. The End time is when the Provisioning event is successfully completed in BellSouth’s network as reflected in BellSouth’s LSMS. Count the number of activations that took place in less than 60 minutes.

Calculation

Percent Out of Service < 60 Minutes = (a ÷ b) X 100

- a = Number of activations provisioned in less than 60 minutes
- b = Total LNP activations

Report Structure

- CLEC Specific
- CLEC Aggregate
- Geographic Scope
 - State, Region

Data Retained

Relating to CLEC Experience	Relating to BellSouth Experience
<ul style="list-style-type: none"> • Order Number • Telephone Number / Circuit Number • Committed Due Date • Date/Time of Recent Change Notice 	<ul style="list-style-type: none"> • SOCS completion date and time stamp • CLEC Activate message

SQM Disaggregation – Analog/Benchmark

SQM LEVEL of Disaggregation:	SQM Retail Analog/Benchmark:
<ul style="list-style-type: none"> • LNP 	<ul style="list-style-type: none"> • ≤ 96.5 %

SEEM Measure

SEEM Measure		
No	Tier I	
	Tier II	
	Tier III	

SEEM Disaggregation - Analog/Benchmark

SEEM Disaggregation	SEEM Analog/Benchmark
<ul style="list-style-type: none">Not Applicable	<ul style="list-style-type: none">Not Applicable

P-13D: LNP-Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution (Non Trigger)

Definition

Disconnect Timeliness is defined as the interval between the time ESI Number Manager receives the valid 'Number Ported' message from NPAC (signifying the CLEC 'Activate') until the time the Disconnect is completed in the Central Office switch. This interval effectively measures BST responsiveness by isolating it from impacts that are caused by CLEC related activities.

Exclusions

- Canceled Service Orders
- Order Activities of BST or the CLEC associated with internal or administrative use of local services (Record Orders, Listing Orders, Test Orders, etc) where identifiable. Order types may be C, N, R, or T.
- CLEC-caused errors
- NPAC-caused errors, unless caused by BellSouth
- Incomplete Ports where only a subset of activate messages have been received compared with the LSR and create messages
- Orders which are candidates for 10 digit triggers

Business Rules

The Disconnect Timeliness interval is determined for each number ported associated with a disconnect service order processed on an LSR during the reporting period. The Disconnect Timeliness interval is the elapsed time from when BST receives a valid 'Number Ported' message in ESI Number Manager (signifying the CLEC 'Activate') for each telephone number ported until each number on the service order is disconnected in the Central Office switch. Elapsed time for each ported number is accumulated for each reporting dimension. The accumulated time for each reporting dimension is then divided by the total number of selected telephone numbers disconnected in the reporting period.

Calculation

Disconnect Timeliness Interval = (a - b)

- a = Completion Date and Time in Central Office switch for each number ported on disconnect order
- b = Valid 'Number Ported' message received date and time

Average Disconnect Timeliness Interval = (c ÷ d)

- c = Sum of all Disconnect Timeliness Intervals
- d = Total Number of disconnected numbers completed in reporting period

Disconnect Timeliness Interval Distribution (for each interval) = (e ÷ f) X 100

- e = Disconnected numbers completed in "X" days
- f = Total disconnected numbers completed in reporting period

Report Structure

- CLEC Specific
- CLEC Aggregate
- Geographic Scope
 - State, Region

Data Retained Relating to CLEC Experience	Relating to BellSouth Experience
<ul style="list-style-type: none"> • Order Number • Telephone Number / Circuit Number • Committed Due Date • Date/Time of Recent Change Notice 	<ul style="list-style-type: none"> • SOCS completion date and time stamp • CLEC Activate message

SQM Disaggregation – Analog/Benchmark

SQM LEVEL of Disaggregation:	SQM Retail Analog/Benchmark:
<ul style="list-style-type: none"> • LNP 	<ul style="list-style-type: none"> • 95 % within 12 Hours

SEEM Measure

SEEM Measure		
No	Tier I	
	Tier II	
	Tier III	

SEEM Disaggregation - Analog/Benchmark

SEEM Disaggregation	SEEM Analog/Benchmark
<ul style="list-style-type: none"> • Not Applicable 	<ul style="list-style-type: none"> • Not Applicable